

Living in Hackney Scrutiny Commission 30th September 2020 Item 4 – Update on Thames Water Mains Burst N4	Item No 4
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Outline

The Living in Hackney Scrutiny Commission is receiving an update on the Thames Water Mains Burst in N4.

The discussion will cover:

An update from Thames Water on their progress of repair works, a status update on residents returning to their homes (home owners, private tenants, council tenants, registered social landlords and leaseholder) and an outline of your investment plans, timescales and the improvements you expect to achieve from this investment plan.

An update from Ofwat on the progress of performance for Thames Water, accessibility of this information locally and investment in improvements by Thames Water.

Reports in the agenda:

There are no formal reports in the agenda.

- Thames Water will be doing a presentation at the meeting. On page 3 is an outline of the areas the presentation will cover.
- Ofwat will be providing a verbal update at the meeting.

Attending for this item will be:

Thames Water

- **Steve Spencer** – Operations Director
- **Tim McMahon** – Head of Water Asset Management

Ofwat

- **Carl Pheasey** - Director Strategy & Policy, Ofwat

Action

Members are asked to consider the presentations and ask questions.